

Privacy Policy

The protection of privacy in relation to personal data is the concern of every member of staff in the Environmental Protection Department (EPD). We respect personal data and are committed to fully implementing and complying with the data protection principles and all relevant provisions of the Personal Data (Privacy) Ordinance.

1. The Government of the Hong Kong Special Administrative Region (including its servants and agents) ("the Government") will record visits to the "GREEN\$ Mobile App" ("the app") without collecting any personal identifiable information from users. Such general statistics are collected to compile statistical reports and diagnose problems with, or concerning, computer systems to help improve the app.
2. To sign up as member of "GREEN\$ Electronic Participation Incentive Scheme" (GREEN\$ ePIS) via GREEN\$ Mobile App, you are required to provide personal data to the app such as mobile phone number (compulsory) for receiving Short Message Service (SMS) for registration and other personal information such as name, e-mail address, district, address, building, occupation, birthday, gender on a voluntary basis. The information collected is to compile statistical reports.
3. Unless permitted or required by law, the Government will not disclose your personal data to any third parties without your prior consent. All personal data you provide to the Government via the app are secured, and access to them is restricted to authorized personnel only.
4. The app supports sharing of information via third party service providers ("Share" function). If you use the "Share" function, please refer to the privacy policy of corresponding service providers.
5. To provide location-based service of collection points for recyclable items, the app would get user's location and present data that is most relevant to the user by retrieving information from servers of the EPD or its agents and Google Maps. User's locations would not be transmitted out from the app in other occasions.